

To all Service Partner

To all Distributors

our ref. **SAT_046**

Palazzolo s/O, February 3rd 2014

Subject: Front door for HR100, HRV120 e HRV120 Style models

Some front doors of mentioned models could show air infiltration from outside, between the seal support (metal) and the inner part of the front door itself.

This situation can create low flux reading and an irregular combustion, low smoke temperature and choke of the firepot after few working hours.

We therefore suggest to verify the condition of the seal support and in case proceed with a proper sealing with high temp silicone as shown of figures below (a video will be posted soon in our Italian web Home Page - Area Riservata).

